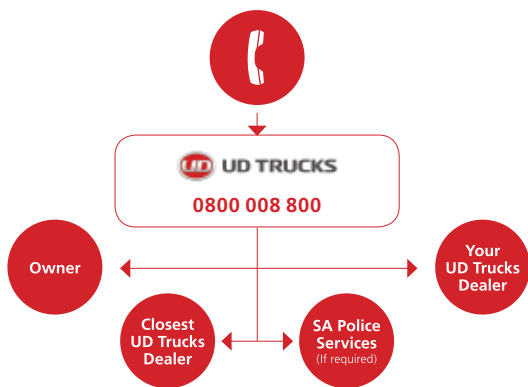


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How it works

The UD Trucks Roadside Assistance Plan includes access to a total peace of mind Communications Management Network when you, and the driver of the vehicle, need it most.

In the event of a breakdown, one toll-free call from anywhere in the country will set in motion the necessary communications in order to have the vehicle repaired. We are as concerned about the security of the vehicle as you are, as well as that of the trailer and load. In the case of a hijacking or theft, the same toll-free number will allow us to offer the necessary communications to you and the police immediately.



UD Trucks Southern Africa

www.facebook.com/udtrucks
[@udtruckssa](https://twitter.com/udtruckssa)
www.udtrucks.co.za
info.support@udtrucks.co.za

5 Piet Rautenbach Street, Rosslyn, 0200, South Africa
 PO Box 911-362, Rosslyn, 0200
 Telephone: +27 12 564 9500 | Fax: +27 12 564 9532

Roadside Assistance
0800 008 800

Going the extra mile

Roadside Breakdown

- Ensure your vehicle is safely parked – lock vehicle
- Safety triangles must be correctly positioned
- Write down the number on the window sticker and go to the nearest phone
- Call 0800 008 800

When your call is answered

On request of the operator:

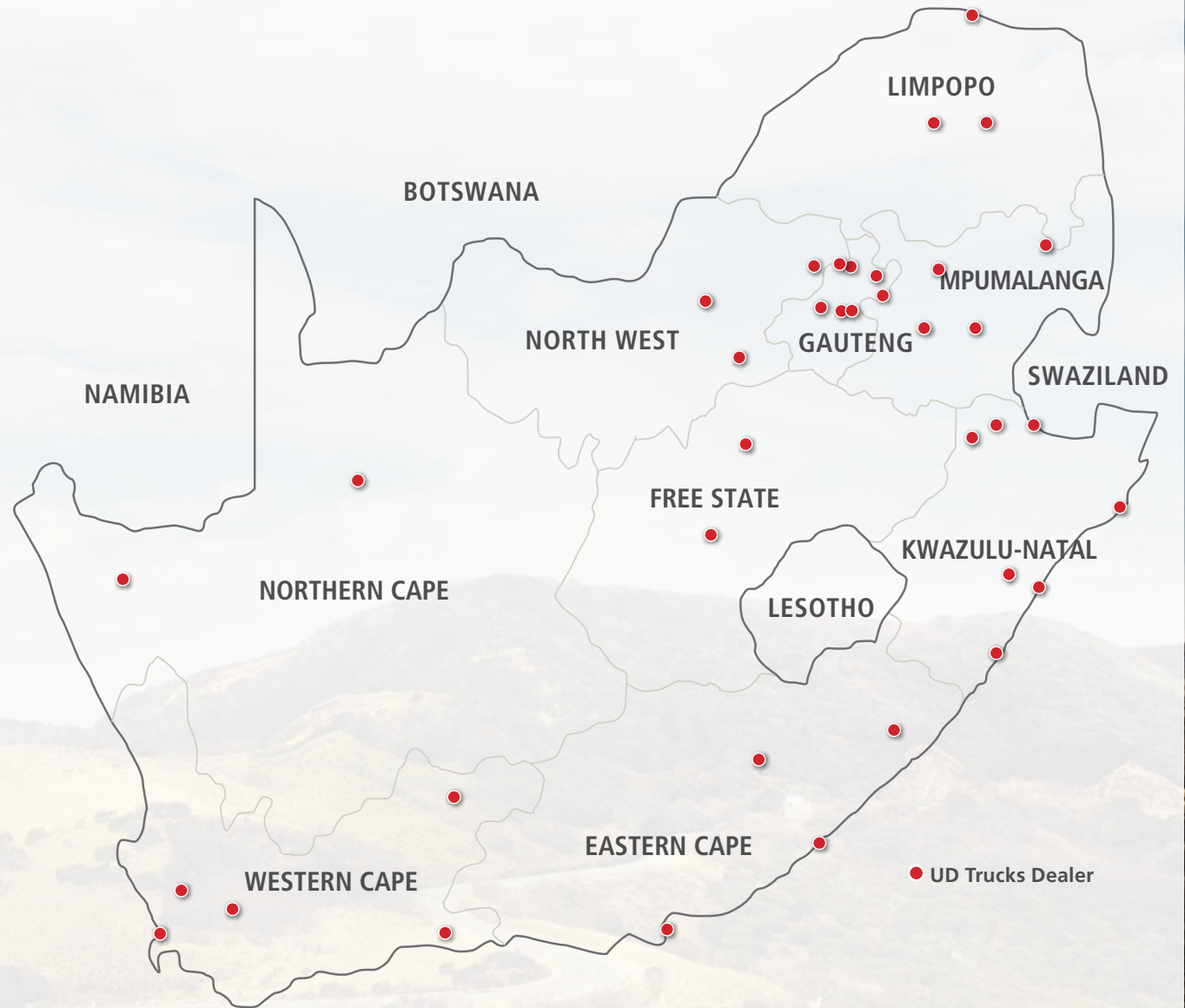
- State your name
- State the registration and model job number of the truck
- Name the company and owner/manager
- Their contact number, if known
- What the problem is
- Where you are/where the truck is located
- Number of phone where you are
- Wait at the phone

The operator will process the information immediately and will call you back regularly to keep you updated.

If your truck/load is hijacked or stolen

- Make your way to the nearest phone
- Call 0800 008 800 toll-free
- Answer the operator's questions and advise on problem
- Wait at the phone, the operator will keep you updated

At UD Trucks we care for you 24-hours a day, 365 days a year, wherever you are and whenever you need us. **Remember, it is the vehicle that is covered – so any authorised driver can call for assistance.**



Communications Management via the Roadside Assistance Plan is operational in the following areas:

- The Republic of South Africa
- Lesotho
- Swaziland
- Namibia